

Dear guest,

Visit Vienna! - Even if the Gothic master builders and Baroque castle owners had not thought of wheelchair users. And if also today, barrier-free construction still occasionally falls victim to architectural gimmicks or a lack of consideration.

For years, the Vienna City Administration has made efforts to provide services for people with disabilities and special needs: from sloped sidewalks to guiding strips for the blind in subway stations. But there is still a lot to do: at private companies as well as historic attractions, where landmark protection makes technical changes difficult.

More information, less frustration. That is our guiding principle when it comes to guests with disabilities and special needs. Don't hesitate to ask us for any information that you require. There is one thing you can count on: Whenever obstacles need to be overcome, the friendly Viennese locals will be glad to assist you. The information in these guidelines is well-researched and up to date, but unfortunately it can also change without our knowledge. We would be very grateful if you would let us know about any errors that you may notice, and we will correct them.

VISIT VIENNA! - NOW. FOREVER.

Your Vienna Tourist Board Team,

Wien-Hotels & Info

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Fax +43-1-24 555-666

[info@vienna.info](mailto:info@vienna.info)

[WWW.VIENNA.INFO](http://WWW.VIENNA.INFO)

With the **VIENNA CITY CARD** you explore the city for 24, 48 or 72 hours. You can use public transport (subway, bus or tramway) or the Hop-On Hop-Off tours of Big Bus Tours and get discounts to numerous attractions - from museum to heuriger. Many of these sights already provide discounts to visitors with a valid disability card and their companions; they are unable to offer additional price reductions. The Bonus Book will give you information on where the **VIENNA CITY CARD** is accepted. You can buy the **VIENNA CITY CARD** at your Viennese hotel, at the Tourist Information Center (1st District, Albertinaplatz, daily 9:00 to 19:00, 10<sup>th</sup> District, Vienna Main Station - Am Hauptbahnhof daily 9:00 to 19:00 and at the Airport Vienna - Flughafen Wien 7:00 to 22:00), at sales and information booths of the Wiener Linien or in the online shop at: [www.wienkarte.at](http://www.wienkarte.at).

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**W I E N**

## VIENNA'S SIGHTSEEING ATTRACTIONS

There are more than 100 major museums and sights in Vienna. Many of them are housed in historical buildings. For this reason, barrier-free access cannot always be guaranteed. Nevertheless, in most cases, ways have been found to make Vienna's main sights accessible for guests with disabilities and special needs. We suggest that you read the following descriptions and, with this information in mind, decide whether it would be advisable to bring an escort.

### AKADEMIE DER BILDENDEN KÜNSTE, GEMÄLDEGALERIE (ACADEMY OF FINE ARTS, PICTURE GALLERY)

The Picture Gallery of the Academy of Fine Arts is currently closed due to renovations. The works will be housed in the Theatre Museum until 2020.

See [THEATER MUSEUM \(Vienna City Card\)](#)

### ALBERTINA

1., Albertinaplatz 1, Tel. +43-1-534 83, daily 10:00–18:00, Wed 10:00–21:00

Main entrance: no steps, door width: 190 cm, double swinging door (door swings outward). Access to all exhibition rooms, to the restaurant / café and to the Shop: no steps. All rooms are wheelchair-accessible. Wheelchair-accessible restrooms on levels 1 and -1, restroom on level 1: door width: 90cm, room dimensions: 180 x 110 cm, cloakroom elevator: door width: 100 cm, cabin dimensions: 200 x 110 cm, exhibition elevator: door width: 150 cm (1st door), 130 cm (2nd door), cabin dimensions: 270 x 260 cm, Seeing-eye dogs permitted. Wheelchair rental (prior arrangement necessary: Tel. +43-1-534 83–540). Guided tours in sign language available (prior arrangement necessary: Tel. +43-1-534 83–540), reduced admission for persons with disabilities. Please inform the Art Mediation department about guided tours for blind people and wheelchair users in advance. Guided tours for the deaf: The Albertina offers deaf visitors guided tours in sign language in collaboration with the WITAF. The tour is given by an art mediator of the Albertina and accompanied by a sign language interpreter. Guided tours for people with dementia: The tour is for visitors with slight to moderate dementia and their escorts. Preparatory/follow-up material will be provided before the tour on request. Maximum 8 participants (plus 8 escorts). The tour lasts about 1–1.5 hours.

[www.albertina.at](http://www.albertina.at) (Vienna City Card)

### ANKERUHR (ANKER CLOCK)

1., Hoher Markt 10/11, Daily at noon: a parade of figures with music. Christmas carols during Advent: daily at 17:00 and 18:00. Can only be viewed from outside.

### AUGARTEN PORZELLANMANUFAKTUR UND PORZELLANMUSEUM (AUGARTEN PORCELAIN MANUFACTORY AND PORCELAIN MUSEUM)

2., Schloss Augarten, Obere Augartenstrasse 1, Tel. +43-1-211 24-0, museum & shop: Mon–Sat 10:00–18:00, the manufactory may only be visited on guided tours

# W I E N

Main entrance: no steps, double swinging door, wheelchair-accessible restroom, elevator: door width 120 cm, cabin depth: 180 cm, cabin width: 150 cm, seeing-eye dogs permitted.

[www.augarten.at](http://www.augarten.at) (Vienna City Card)

## BELVEDERE

3., Prinz-Eugen-Strasse 27, Tel. +43-1-795 57-0, Information and registration: Tel. +43-1-795 57-134, Text message: +43 664 800 141 268, [public@belvedere.at](mailto:public@belvedere.at)

Reduced admission for persons with disabilities and their escorts (EUR 3 each). Tours in Austrian sign language as well as "seeing differently" (tactile tours) for the blind and visually impaired in groups are possible in the Upper and Lower Belvedere. People with visual impairments can be collected from the nearest tram station. Please provide information on this when making arrangement. Trained seeing-eye dogs (with ID) may be taken into all areas of the collection. A wheelchair is available at the cloakroom for visitors who have difficulty walking. Some seating is also available in the exhibition rooms or will be provided during the tours.

[www.belvedere.at](http://www.belvedere.at) (Vienna City Card)

## OBERES BELVEDERE (UPPER BELVEDERE)

3., Prinz Eugen-Strasse 27, daily 09:00–18:00, Friday 09:00–18:00

Medieval Art, Baroque, Classicism, Romanticism, Biedermeier, art from around the year 1900 and Viennese Secession, as well as art from the 20th century.

Parking space for visitors with disabilities in front of the entrance at Prinz-Eugen-Strasse 27, Parking: 10:00–18:00. Main entrance: no steps (2 heavy swinging doors, door width: 102 cm). 2 elevators reachable via a ramp (staff will help), wheelchairs available at the cloakroom, wheelchair-accessible restroom segregated by gender on basement level (accessible via elevator), elevator: door width: 150 cm, cabin depth: 300 cm, cabin width: 160 cm, shop/café: a few steps (staff will provide assistance). Seeing-eye dogs permitted.

"seeing differently" tours (tactile tours) in the Upper Belvedere: The tours with picture descriptions and tactile support are particularly suitable for blind and visually impaired visitors. The following topics can be booked always:

- A palace to touch-the touching model of the Upper Belvedere
- Ferdinand Georg Waldmüller and his time
- Gustav Klimt's main work "The Kiss" with new touching model
- Egon Schiele's "The Family" with new touching model

Multimedia guides with videos in Austrian Sign Language (OGS) are available to deaf and hearing-impaired visitors. Over 30 videos provide information on selected works of the collection in the Upper Belvedere and on the palace and garden complex as well as the history of the Belvedere.

### UNTERES BELVEDERE / ORANGERIE / PRUNKSTALL (LOWER BELVEDERE / ORANGERY / PALACE STABLES)

3., Rennweg 6, daily 10:00–18:00 except Friday 10:00–21:00

Lower Belvedere: wheelchair-accessible entry at Rennweg 6a, ramp (access by ramp next to the visitor entrance): length: 600 cm, height: 200 cm, width of doors: 90 cm, wheelchair-accessible restroom in basement, accessible via elevator (90 x 140 cm). Lower Belvedere Shop: no steps. Parking space for visitors with disabilities in Ehrenhof Rennweg 6, parking: 10:00–18:00

Orangery and Prunkstall: no steps. Orangery entrance: wheelchair access via link corridor from Lower Belvedere to the Orangery, 2 single paned doors (each 131 cm wide). Entrance to Prunkstall: no steps, door width: 125 cm. Wheelchair-accessible restroom in the Orangery. Orangery Shop: wheelchair-accessible. Seeing-eye dogs permitted. Guided tours for groups in sign-language and for the visually impaired (tactile tours).

### BELVEDERE 21 (MUSEUM OF CONTEMPORARY ART)

3., Quartier Belvedere, Arsenalstraße 1, Tel. +43-1-795 57-770, info@belvedere.at, Mi–So sowie an allen Feiertagen 11–18 Uhr, Mi und Fr 11–21 Uhr

wheelchair-accessible entry.: Double swinging doors 140 cm,, elevators: door width 90 cm, cabin depth 250 cm, cabin width 100 cm wheelchair accessible restrooms, 1 labeled parking space for people with disabilities, 2 Wheelchair spaces available (spaces in the Blickle cinema by the entrance on the right), seeing-eye dogs permitted Tactile tours on the architecture of 21er Haus and the sculptures of Fritz Wotruba for blind and visually impaired people. Seating in collection area.

[www.belvedere21.at](http://www.belvedere21.at) (Vienna City Card)

### BESTATTUNGSMUSEUM (FUNERAL MUSEUM)

11., Zentralfriedhof, Gate 2, beneath Chapel of Rest 2, Tel. +43-1-760 67, Mon–Fri 09:00–16:30 (all year), Sat 10:00–18:30 (only from March 1–November 2)

Ramp: 6 % incline with intermediate landings of 120 cm length, wall opening of 160 cm and a passageway opening of 144 cm (from railing to railing); alternatively to the ramp: 12 steps 14.66 / 35 cm, wall opening 160 cm, handrail on both sides 144 cm, passageway opening 144 cm; double doors, total passageway opening 170 cm, height 250 cm; access to the museum area from double door entrance 170/210 cm; access to wheelchair-accessible restroom 100 /120 cm, single door; single doors to wheelchair accessible restrooms 90/210 cm.

[www.bestattungsmuseum.at](http://www.bestattungsmuseum.at) (Vienna City Card)

### BROT FABRIK WIEN

10., Absberggasse 27, see website of individual institution for opening hours

Grounds: no steps, wheelchair-accessible restroom (restaurant “Kantine in der Brotfabrik” and for events in the Expeditihalle), elevators: door width: 90 cm, cabin depth: 210 cm, cabin width:

100 cm, labeled parking space for people with disabilities only on inquiry at the individual institution, seeing-eye dogs permitted.

Links to the individual institutions:

[www.brotfabrik.wien](http://www.brotfabrik.wien)

## BURGTHEATER

1., Universitätsring 2, General Information: Tel. +43-1-514 44-4140, [info@burgtheater.at](mailto:info@burgtheater.at), Mon-Fri 09:00-17:00, from July 1 to August 15: Mon-Fri 10:00-14:00

Guided tours: July and August daily 15:00 (English and German), September-June Mon-Thu 15:00 (German with English summary), Fri-Sun and public holidays 15:00 (English and German)

Special tours for visitors with disabilities and special needs on prior notification. Please note that you may have to climb steps. Side entrance: ramp will be mobilized, please ring the porter. Double swinging door, door width: 170 cm. 2 elevators: door width: 160 cm, cabin depth: 200 cm, cabin width: 180 cm. 12 wheelchair-accessible locations in the auditorium (access with the elevator). Prior arrangement necessary: Tel. +43-1-514 44-4145, Mon-Fri 09:00-16:00. Wheelchair-accessible restroom. 2 parking spaces for visitors with disabilities in the Burgtheater parking lot-Volksgarten side. Seeing-eye or partner dogs permitted.

[www.burgtheater.at/de/service/barrierefrei](http://www.burgtheater.at/de/service/barrierefrei)

## DOKUMENTATIONSARCHIV DES ÖSTERREICHISCHEN WIDERSTANDES (DOCUMENTATION ARCHIVES OF THE AUSTRIAN RESISTANCE)

1., Wipplingerstrasse 8, first floor.

Guided tours available at Tel. +43-1-22 89 469-319 or by email: [eva.kriss@doew.at](mailto:eva.kriss@doew.at), exhibition: Mon-Wed, Fri 09:00-17:00, Thu 09:00-19:00

Main entrance via courtyard: 1 step, wheelchair-accessible side entrance in passage Salvatorgasse via green double door. Access to exhibition rooms: no steps, archives not wheelchair-accessible.

[www.doew.at](http://www.doew.at)

## DOM MUSEUM WIEN

1., Stephansplatz 6, Tel. +43-1-515 52-5305, [info@dommuseum.at](mailto:info@dommuseum.at), Wed-Sun 10:00-18:00, Thu 10:00-20:00, Mon+Tue, December 25 and 26 closed, December 24 closed from 14:00

Main entrance: no steps, door width: 154 cm, wheelchair-accessible motorized revolving door, access to the exhibition rooms by elevator to the 2nd floor, elevator: door width: 102 cm, seeing-eye dogs permitted

The "Dom Museum Wien" app (free download) with detailed descriptions of the permanent exhibition can be used in talk-back or voice-over mode for blind and visually impaired people. The language selection also includes Austrian Sign Language (ÖGS).

The famous portrait of Rudolf IV and a section of his precious grave cover have been turned into relief presentations with aid of computers and make ideal touching objects. The accompanying booklets "Simply explained", designed in large print, are available for free.

Inclusive art education programs are aimed at people with different biographical backgrounds and combine art experience with creative activity in the cathedral studio. The workshop series "So Close to the Center" was developed in cooperation with day centers that care for people with dementia. It evokes memories, discovers newness in art and combines both with the here and now.

[www.dommuseum.at](http://www.dommuseum.at) (Vienna City Card)

### DONAUTURM (DANUBE TOWER)

22., Donauturmstraße, Mispelweg 8, Tel. +43 1 263 35 72, daily 10.00–24.00, [reservierungen@donauturm.at](mailto:reservierungen@donauturm.at)

Main entrance: via ramp: length: 100 cm, height: 10 cm, width: 120 cm, double swinging door. 2 Elevators: door width: 100 cm, cabin depth: 120 cm, cabin width: 120 cm (transport of only one wheelchair per cabin).

Observation terrace (at 150 m height) wheelchair-accessible via elevator (max. 3 wheelchairs at once). Special ramps (width: 99 cm, height: 25 cm). According to the building license, wheelchairs are prohibited on all other floors for safety reasons (escape routes).

Central floor (165 m): 17 steps (handrail) up to the restaurant (170 m), 25 steps (handrail) down to the café (160 m). Not accessible for wheelchair users. By way of compensation, wheelchair users can ride to the viewing terrace (150 m) for free. Escort reduced Admission; if noted in the ID – free of charge. Restroom in the tower not wheelchair accessible but a wheelchair-accessible restroom is available in Donaubrau & Donaucafe.

4 parking space for people with disabilities, seeing-eye and therapy dogs permitted (with muzzle and leash), baby strollers may not be transported in the elevators.

[www.donauturm.at](http://www.donauturm.at) (Vienna City Card)

### ESPERANTO MUSEUM

1., Herrengasse 9, Palais Mollard, Tel. +43-1-534 10-700, [esperanto@onb.ac.at](mailto:esperanto@onb.ac.at), Tue–Sun 10:00–18:00, Thu 10:00–21:00, June–September daily 10:00–18:00, Thu 10:00–21:00, June, July, August and September also Mon 10:00–18:00.

Main entrance on first floor and access to all exhibition rooms: no steps, wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

[www.onb.ac.at/en/museums/esperanto-museum](http://www.onb.ac.at/en/museums/esperanto-museum) (Vienna City Card)

### SIGMUND-FREUD-MUSEUM

9., Berggasse 19, Tel. +43-1-319 15 96, daily 10:00–18:00

Entrance: 35 steps, no elevator, seeing-eye dogs permitted.

[www.freud-museum.at](http://www.freud-museum.at) (Vienna City Card)

### FRIEDHOF ST. MARX CEMETERY OF ST. MARX (BIEDERMEIER CEMETERY, MOZART'S GRAVE)

3., Leberstrasse 6–8, April–September 06:30–20:00, October–March: 06:30–18:30

Main entrance: door width: 76 cm, gravel path to Mozart's tomb, seeing-eye dogs permitted, restroom door width: 78 cm.

### Ernst Fuchs Museum

14., Hüttelbergstrasse 26 in the Otto-Wagner-Villa, Tel. +43-1-914 85 75, Tue–Sat 10:00–16:00, Sun & Mon only by prior arrangement, ernstfuchsmuseum@gmail.com

Tours: daily by prior arrangement; Main entrance: 3 steps, single swinging door, inside the building: 6 steps, Roman bath on first floor reached via stairs, parking spaces for visitors with disabilities, museum not suitable for wheelchair users, no ramp.

[www.ernstfuchsmuseum.at](http://www.ernstfuchsmuseum.at) (Vienna City Card)

### GLOBENMUSEUM (GLOBE MUSEUM)

1., Herrengasse 9, Palais Mollard, Tel. +43-1-534 10-710, globen@onb.ac.at, Tue–Sun 10:00–18:00, Thu 10:00–21:00, June, July and September also Monday 10:00–18:00

Main entrance on first floor: no steps, elevator access to the exhibition rooms on first floor (door width: 90 cm, cabin width: 110 cm, cabin depth: 140 cm), wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

[www.onb.ac.at/en/museums/globe-museum](http://www.onb.ac.at/en/museums/globe-museum) (Vienna City Card)

### HAUS DES MEERES (HOUSE OF THE SEA)

6., Fritz-Grünbaum-Platz 1, Tel. +43-1-587 14 17, daily 09:00–18:00, Thu 09:00–21:00

Main entrance: no steps, door width: 100 cm, all exhibition rooms accessible by elevator, elevator: door width: 150 cm, cabin depth: 200 cm, cabin width: 250 cm, wheelchair-accessible restroom. 3 wheelchair-users at once at a maximum.

[www.haus-des-meeres.at](http://www.haus-des-meeres.at) (Vienna City Card)

### HAUS DER MUSIK. DAS KLANGMUSEUM (HOUSE OF MUSIC. THE MUSEUM OF SOUND)

1., Seilerstätte 30, Tel. +43-1-516 48 51-0, daily 10:00–22:00

Main and side entrance: no steps, automatic sliding door, access to all exhibition rooms and café: no steps (via elevator), wheelchair-accessible elevator available, wheelchair-accessible restroom on first floor and first roof level. Tours in sign language on request, as well as tours for blind and visually impaired people.

[www.hdm.at](http://www.hdm.at) (Vienna City Card)

### HEERESGESCHICHTLICHES MUSEUM (MUSEUM OF MILITARY HISTORY)

3., Arsenal, access via Ghegastrasse, Objekt 18, Tel. +43-1-795 61-0, daily 09:00–17:00

Main entrance: 3 steps (ramp), side entrance to Franz-Joseph Hall: 2 steps (ramp), elevator to upper floor, access to Tank Garden (Panzergarten) on ground floor, wheelchair-accessible restroom, 4 parking spaces for visitors with special needs, seeing-eye dogs permitted.

[www.hgm.at](http://www.hgm.at) (Vienna City Card)

### HERMESVILLA

13., Lainzer Tiergarten, Access via Hermesstrasse, Tel. +43-1-804 13 24, [service@wienmuseum.at](mailto:service@wienmuseum.at), Palm Sunday–November 1, Tue–Sun and public holidays 10:00–18:00. The Hermes Villa closes 30 minutes before the gates of the Lainz Game Reserve.

Access: Not approachable by car because the Lainz Game Reserve is a natural conservation area. Shuttle service on specific days between Lainzer Tor and Hermesvilla for people with disabilities, alternating Sat afternoon and Tue morning. Registration by telephone on Tel. +43-1-505 87 47-85 173 or [service@wienmuseum.at](mailto:service@wienmuseum.at). Meeting point: Lainzer Tor. Please bring your handicapped ID. Return from Hermesvilla to Lainzer Tor at 15:30 (on Saturdays) and 11:50 (on Tuesdays).

The minibus service “Fonds Soziales Wien” can also be used by visitors with disabilities ID for this service. For more information see: [www.fsw.at/p/freizeitfahrtendienst](http://www.fsw.at/p/freizeitfahrtendienst) (only German)

Side entrance: no steps via stair lift. Special exhibition area in the ground floor accessible by wheelchair, wheelchair for rental and seats available, exhibition areas in the 2nd and 3rd floor not accessible by wheelchair. Shop and restaurant accessible via platform lift, wheelchair-accessible restroom at the restaurant.

[www.wienmuseum.at](http://www.wienmuseum.at) (Vienna City Card)

### HOFBURG (IMPERIAL PALACE)

#### AUGUSTINERKIRCHE (HOFBURG)

1., Augustinerstrasse 3, Tel. +43-1-533 70 99

Main entrance: 3 steps and a ramp (width: 150 cm), double swinging door, access to Loreto Chapel: 5 steps, seeing-eye dogs permitted.

[www.augustinerkirche.at](http://www.augustinerkirche.at) (only in German)

### HOFJAGD- UND RÜSTKAMMER, SAMMLUNG ALTER MUSIKINSTRUMENTE (COLLECTION OF ARMS AND ARMOR, COLLECTION OF HISTORIC MUSICAL INSTRUMENTS)

1., Hofburg, Heldenplatz, entrance at Weltmuseum Wien (World Museum Vienna), Tel. +43-1-525 24 -0, daily except Wed, 10:00 -18:00, Fri 10:00-21:00

Wheelchair-accessible restroom, wheelchair rental possible (please reserve the day before), 5 public parking spaces available on Heldenplatz for people with disabilities, Touching tours on request for visually impaired and blind people. Tours in sign language and easy-to-understand language.

Further information: [kunstvermittlung@khm.at](mailto:kunstvermittlung@khm.at) or Tel. +43-1-525 24-5202

[www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote](http://www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote) (Vienna City Card)

### HAUS DER GESCHICHTE ÖSTERREICH (HOUSE OF AUSTRIAN HISTORY – OPEN SINCE NOVEMBER 2018)

1., Hofburg, Österreichische Nationalbibliothek: Neue Burg, Heldenplatz, Tel: +43-1-534 10-805  
Tuesday to Sunday 10:00–18:00, Thursday 10:00–21:00.

The door at the top of the left-hand ramp can be opened with a Eurokey or by using the intercom. Main entrance on first floor: no steps. Access to all other levels by elevator. Discounts with disability ID. Further information: [office@hdgoe.at](mailto:office@hdgoe.at)

[www.hdgoe.at](http://www.hdgoe.at) (Vienna City Card)

### EPHESOS-MUSEUM (EPHESUS MUSEUM)

1., Heldenplatz, entrance at Haus der Geschichte Österreich (House of Austrian History), Tel. +43-1-525 24 -0,

For opening times, see **HAUS DER GESCHICHTE ÖSTERREICH** (House of Austrian History)

The Ephesus Museum can be reached via the entrance to the House of Austrian History.

Tours in sign language and in easy-to-understand language on request.

Further information: [kunstvermittlung@khm.at](mailto:kunstvermittlung@khm.at) or Tel. +43-1-525 24-5202

[www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote](http://www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote)

### WIENER HOFBURGKAPELLE (CHAPEL OF THE IMPERIAL PALACE)

1., Hofburg-Schweizerhof, Tel. +43-1-533 99 27, Viewing: Mon & Tue 10:00–14:00, Fri 11:00–13:00, except public holidays

High Mass of the Chapel of the Imperial Palace with the Vienna Boys' Choir, members of the Vienna Philharmonic and the male choir of the Vienna State Opera, January–June and mid-September through December: every Sun (and December 25), 09:15, reservations: [office@hofmusikkapelle.gv.at](mailto:office@hofmusikkapelle.gv.at) or Fax +43-1-533 99 27-75.

Main entrance: 20 steps, double swinging doors, 2 x 3 steps inside the building, no ramps, no wheelchair-accessible restroom

Wheelchair places (with access by elevator) can be booked via the office of the Chapel of the Imperial Palace: [office@hofmusikkapelle.gv.at](mailto:office@hofmusikkapelle.gv.at) or Fax: +43-1-533 99 27-75 /

[www.hofmusikkapelle.gv.at](http://www.hofmusikkapelle.gv.at)

### KAISERAPPARTEMENTS. SISI MUSEUM, SILBERKAMMER (IMPERIAL APARTMENTS, SISI MUSEUM, IMPERIAL SILVER COLLECTION)

1., Hofburg, entrance Michaelerkuppel, Tel. +43-1-533 75 70, daily 09:00–17:30 (ticket office closes at 16:30), July, August: 09:00–18:00 (ticket office closes at 17:00)

Access: no steps, access to the exhibition rooms: elevator to the 1st floor, access to restaurant / café: 1 step, elevator: door width: 90 cm, cabin depth: 140 cm, cabin width: 135 cm, wheelchair-accessible restroom on first floor, seeing-eye dogs permitted. Number of steps to first floor (Sisi Museum / Imperial Apartments): 72.

[www.hofburg-wien.at](http://www.hofburg-wien.at) (Vienna City Card)

### KAISERLICHE SCHATZKAMMER WIEN (IMPERIAL TREASURY VIENNA)

1., Schweizerhof, Tel. +43-1-525 24-0, daily, except Tue, 09:00–17:30

Main entrance: no steps, door width: 200 cm, double swinging door, followed by ramp to box office. Exhibition rooms: 20 steps and elevator, elevator (door width: 80 cm, cabin depth: 140 cm, cabin width: 110 cm), wheelchair-accessible restroom near the box office and the shop, wheel-chair rental (please reserve at least one day ahead). Public parking spaces for people with disabilities on Heldenplatz.

[www.kaiserliche-schatzkammer.at](http://www.kaiserliche-schatzkammer.at) (Vienna City Card)

### ÖSTERREICHISCHES FILMMUSEUM (AUSTRIAN FILM MUSEUM)

1., Augustinerstrasse 1, Tel. +43-1-533 70 54-0, September–June: film several times a day

Main entrance: no steps, single swinging door, access to cinema and café: no steps, double door, office (Mon–Thu 10:00–18:00, Fri 10:00–13:00) and library (Mon and Thu 12:00–18:00): accessible via elevator, wheelchair-accessible restroom on first floor and second floor, inductive hearing system in the cinema, 2 wheelchair seating locations. Parking spaces for visitors with disabilities in the immediate vicinity (Albertinaplatz 2, at "Café Mozart"). Seeing-eye dogs permitted (in the first row).

[www.filmmuseum.at](http://www.filmmuseum.at)

### ÖSTERREICHISCHE NATIONALBIBLIOTHEK, PRUNKSAAL (AUSTRIAN NATIONAL LIBRARY, GRAND HALL)

1., Josefsplatz 1, Tel. +43-1-534 10-394, kommunikation@onb.ac.at, Tue–Sun 10:00–18:00, Thu 10:00–21:00, June, July and September also Mondays 10:00–18:00,

Main entrance on first floor: no steps, access to Grand Hall on second floor with elevator: (door width: 90 cm, cabin depth: 130 cm, cabin width: 122 cm), wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

[www.onb.ac.at/prunksaal](http://www.onb.ac.at/prunksaal) (Vienna City Card)

### PAPYRUSMUSEUM (PAPYRUS MUSEUM)

1., Heldenplatz, Neue Burg, Tel. +43-1-534 10-323, papyrus@onb.ac.at, Tue–Sun 10:00–18:00, Thu 10:00–21:00, June, July and September also Mondays 10:00–18:00

Main entrance at the central gate of the New Hofburg via left ramp: no steps (width: 2.8 m), Lobby: 7 steps up-hoist used to transport people (width: 96 cm, depth: 78 cm), service desk: 5

steps down-hoist used to transport people (width: 90 cm, depth: 132 cm), entrance to Papyrus Museum: 20 steps down, elevator available (width: 80 cm, depth: 90 cm), then 9 further steps down, wheelchair-accessible elevator available. Parking spaces for visitors with disabilities in the short-stay parking area at Heldenplatz. Wheelchair-accessible restroom, seeing-eye and service dogs permitted.

[www.onb.ac.at/papyrusmuseum](http://www.onb.ac.at/papyrusmuseum) (Vienna City Card)

### SCHMETTERLINGHAUS (BUTTERFLY HOUSE)

1., Burggarten (Palm House), Tel. +43-1-533 85 70, April–October: Mon–Fri 10:00–16:45, Sat, Sun & public holidays 10:00–18:15, November–March: daily 10:00–15:45

Main entrance: no steps, double door (width: 93 cm), wheelchair-accessible restroom nearby, seeing-eye dogs permitted.

[www.schmetterlinghaus.at](http://www.schmetterlinghaus.at) (Vienna City Card)

### SPANISCHE HOFREITSCHULE (SPANISH RIDING SCHOOL)

1., Michaelerplatz 1, Tel. +43-1-533 90 31, Ticket counter: daily 09:00–16:00

Main entrance: ramp: length: 100 cm, height: 40 cm, door width: 160 cm, double swinging door, wheelchair-accessible restroom, parking spaces for visitors with disabilities in the Inner Courtyard, wheelchair seats for the morning exercise and the tours on request, program information, prices and availability on request.

[www.srs.at](http://www.srs.at) (Vienna City Card)

### WELTMUSEUM WIEN (WORLD MUSEUM VIENNA)

1., Neue Burg, Heldenplatz, Tel. +43-1-525 24-0

Tue–Thu, 10:00–19:00, Fri 10:00–21:00

Main entrance accessible by platform lift. Elevator to the special exhibition areas on the first floor as well as to the exhibition areas on the mezzanine. The event area is also wheelchair-accessible on request and accompanied by a staff member (contact via intercom at the entrance to the WMW-Forum and at the ticket counter). Both the cook café & bistro and the shopping area in the hall of columns can be accessed without steps by means of an elevator. Wheelchair-accessible restroom on the upper first floor and mezzanine.

[www.weltmuseumwien.at](http://www.weltmuseumwien.at) (Vienna City Card)

### HOFMOBILIENDEPOT. MÖBEL MUSEUM WIEN

#### (HOFMOBILIENDEPOT. IMPERIAL FURNITURE COLLECTION)

7., Andreasgasse 7, Tel. +43-1-524 33 57-0, Tue–Sun: 10:00–18:00, Mon closed (except: April 22, 2019, June 10, 2019, December 30, 2019)

Main entrance: no steps, door width: 180 cm, double swinging door. All areas accessible via elevator. Elevator 3rd–5th floor: door width: 90 cm, cabin depth: 160 cm, cabin width: 90 cm. Lifting platform to the first floor: door width: 83 cm, cabin depth: 117 cm, cabin width: 75 cm.

Access to the restaurant / café: no steps, wheelchair-accessible restroom in the lobby, 2nd and 3rd floor. Seeing-eye dogs permitted. Guided group tours for wheelchair users on request.

[www.hofmobiliendepot.at](http://www.hofmobiliendepot.at)

### JOSEPHINUM (COLLECTIONS OF THE MEDICAL UNIVERSITY OF VIENNA)

9., Währinger Strasse 25, Tel. +43-1-40 160-26001, Fri–Sat 10:00–18:00, Information: [sammlungen@meduniwien.ac.at](mailto:sammlungen@meduniwien.ac.at)

Main entrance: 1 step, door width: 77 cm, double door, side entrance: 1 step, door width: 70 cm, double door, ramp (width: 90 cm), exhibition rooms can be reached without steps with the elevator, elevator: door width: 80 cm, cabin depth: 120 cm, cabin width: 140 cm, 3 steps between garden and museum, wheelchair-accessible restroom, seeing-eye dogs permitted, escort recommended.

[www.josephinum.ac.at](http://www.josephinum.ac.at)

### JÜDISCHES MUSEUM WIEN (JEWISH MUSEUM VIENNA)

1., Dorotheergasse 11, Tel. +43-1-535 04 31, daily, Sun–Fri 10:00–18:00

Entrance: no steps, door width: 170 cm, automatic sliding doors. Access to all exhibition rooms and to the restaurant / café: no steps. Elevator: door width: 90 cm, cabin depth: 100 cm, cabin width: 110 cm. Wheelchair-accessible restroom on first floor. Guided tours for visitors with disabilities and special needs on request, discounted admission for people with disabilities EUR 10 (1 companion free) and people with social pass/mobility pass (photographic ID required)

[www.jmw.at](http://www.jmw.at) (Vienna City Card)

### KAPUZINERGRUFT (IMPERIAL BURIAL VAULT)

1., Neuer Markt / Tegetthoffstrasse, Tel. +42 1 512 68 53-88, daily 10:00–18:00, Thursday from 09:00 (last admission: 17:30), November 1 + 2, silent viewing.

Main entrance: no steps, automatic sliding door: 142 cm wide, elevator: door width: 90 cm, cabin depth: 135 cm, cabin width: 110 cm, access to all exhibition rooms: no steps, except 3 steps to the tomb of emperor Franz Joseph and to the burial vault chapel, wheelchair-accessible restroom. The touching of objects is not permitted due to reasons of preservation.

[www.kapuzinergruft.com/](http://www.kapuzinergruft.com/) (only in German) (Vienna City Card)

### KARLSKIRCHE (CHURCH OF ST. CHARLES)

4., Karlsplatz, Tel. +43-1-504 61 87, Mon–Sat 09:00–18:00, Sun & public holidays 12:00–18:45

Entrance Argentinierstrasse: no steps (ramp), automatic sliding door. Last elevator showing of the cupola: 17:30 and Sun & public holidays 18:30. Visitors with ID for persons with disabilities: free entry and elevator to the panorama. Main entrance: 14 steps, heavy wooden door (usually open), door width: 300 cm. Ask staff for assistance. Interior: 11 steps. No wheelchair-accessible restroom, Seeing-eye dogs permitted.

[www.karlskirche.at](http://www.karlskirche.at) (only in German) (Vienna City Card)

**W I E N**

### KIRCHE AM HOF

1., Schulhof 1, Tel. +43-1-533 83 94 and +43-1-533 81 36, Mon–Sun 09:00–12:00 and 16:00–18:00

Main entrance: no steps, no wheelchair-accessible restroom, seeing-eye dogs permitted

### KLIMT VILLA

13., Feldmühlgasse 11, Tel. +43-1-876 11 25, Thu–Sun and public holidays 10:00–18:00 (last admission: 17:30) from March 1 to December 1. Special opening possible by prior arrangement

Main entrance: no steps, revolving door. Access to the exhibition is wheelchair-accessible, the rooms also have few barriers. Wheelchair-accessible restroom, seeing-eye dogs permitted. The entire garden is wheelchair-accessible.

[www.klimtvilla.at](http://www.klimtvilla.at) (Vienna City Card)

### KUFFNER Sternwarte (KUFFNER OBSERVATORY)

16., Johann-Staud-Strasse 10, Tel. +43-1-89 174 150 000

Main and side entrance: steps, single swinging doors, auditorium: 15 steps and 6 steps, main building dome: 74 steps, seeing-eye dogs permitted.

[www.planetarium.wien](http://www.planetarium.wien) (only in German) (Vienna City Card)

### BANK AUSTRIA KUNSTFORUM WIEN

1., Freyung 8, Tel. +43-1-537 33 26, daily 10:00–19:00, Fri 10:00–21:00

Main entrance: ramp, all rooms accessible without steps (elevator), wheelchair-accessible restroom, parking space for visitors with disabilities: "Freyung" underground garage, seeing-eye dogs permitted, special tours for the deaf and hard of hearing.

[www.kunstforum.at](http://www.kunstforum.at) (Vienna City Card)

### KUNSTHALLE WIEN KARLSPLATZ

4., Karlsplatz / Treitlstrasse 2, Tel. +43-1-521 89-33, Tue-Sun 11:00–19:00, Thu 11:00–21:00

Main entrance: ramp: length: 750 cm, width: 320 cm, incline: 6 %, door width: 236 cm, double swinging doors, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.kunsthallewien.at](http://www.kunsthallewien.at)

### KUNSTHALLE WIEN MUSEUMSQUARTIER

Tel. +43-1-521 89 -33, Tue–Sun 11:00–19:00, Thu 11:00–21:00

Main entrance, exhibition rooms and restaurant / café: no steps, Door width: 200 cm, elevator: door width: 110 cm, cabin depth: 138 cm, cabin width: 155 cm. A wheelchair will be provided for the duration of the visit to the exhibition on request. Parking spaces for people with disabilities, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.kunsthallewien.at](http://www.kunsthallewien.at) (Vienna City Card)

**W I E N**

### KUNST HAUS WIEN. HUNDERTWASSER MUSEUM

3., Untere Weissgerberstrasse 13, Tel. +43-1-712 04 91, daily 10:00–18:00

Access without steps via the side entrance (to left of main entrance), access to the restaurant / café: no steps, single swinging door, floors are uneven, elevator: door width: 200 cm, cabin depth: 120 cm, cabin width: 250 cm, wheelchair-accessible restroom on ground floor, seeing-eye dogs permitted.

[www.kunsthauwien.com](http://www.kunsthauwien.com) (Vienna City Card)

### KUNSTHISTORISCHES MUSEUM WIEN

(Antiquities collection, Egyptian-Oriental collection, painting gallery, Kunstkammer Wien and coin collection)

1., Maria-Theresien-Platz, Tel. +43-1-525 24-5202, kunstvermittlung@khm.at Tue–Sun 10:00–18:00, Thu 10:00–21:00, June–August: open daily

Side entrance: wheelchair-accessible via porter (entrance: Burgring 5, visitor service accompanies to elevator and into building), main entrance on Maria-Theresien-Platz: no ramp: 5 steps to ticket counter level, door width: 300 cm, double swinging door. 2 elevators to all floors (door width: 99 cm, cabin depth: 130 cm, cabin width: 150 cm). 3 wheelchair-accessible restrooms (ground floor, mezzanine, second floor). Wheelchair rental (by prior arrangement please). 5 public parking spaces for visitors with disabilities at Heldenplatz.

Induction loop available at the audio guide stand

The museum is a place of encounter and sensory perception and offers plenty of opportunity to stimulate visitors and motivate them to interact with one another by looking at art together and then getting creative themselves.

The following accessible tours can be held in all collections on request: Special touching tours for blind and visually impaired people. Tours in sign language and easy-to-understand language. The Kunsthistorisches Museum also offers tours and workshops for people with dementia.

[kunstvermittlung@khm.at](mailto:kunstvermittlung@khm.at) or Tel. +43-1-525 24-5202

[www.khm.at/en/learn/kunstvermittlung/inclusive-art-education](http://www.khm.at/en/learn/kunstvermittlung/inclusive-art-education)

Wheelchair users who visit the museum via Burgring 5 can purchase their tickets at the shop in the lobby.

[www.khm.at](http://www.khm.at) (Vienna City Card)

### KUNSTPLATZ KARLSPLATZ

1st and 4th district, Karlsplatz

Guiding system for the visually impaired with special "leading stones" (grooves and knobs), which can be felt with canes or feet-for the passage between the individual artistic institutions on Karlsplatz (e.g. Künstlerhaus, Musikverein) and for crossing the Friedrichstrasse-Lothringerstrasse intersection (which has heavy traffic), the traffic lights have audible signals

[www.karlsplatz.org](http://www.karlsplatz.org) (only in German)

## LITERATURMUSEUM DER ÖSTERREICHISCHEN NATIONALBIBLIOTHEK

### LITERATURE MUSEUM (OF THE AUSTRIAN NATIONAL LIBRARY)

1., Johannesgasse 6, Grillparzerhaus, Tel. +43-1-534 10-780, lit@onb.ac.at, Tue–Sun 10:00–18:00, Thu 10:00–21:00, June, July, August and September also Mondays 10:00–18:00

Main entrance on the ground floor no steps, access to the exhibitions rooms in the 2nd, 3rd and 4th floors as well as to cloakroom in basement with elevator (elevator door: width 90 cm, cabin width 125 cm, cabin depth 140 cm, wheelchair-accessible restroom, seeing-eye dogs permitted, tours for people with disabilities and special needs on request

[www.onb.ac.at/museen/literaturmuseum](http://www.onb.ac.at/museen/literaturmuseum) (Vienna City Card)

## MADAME TUSSAUD'S VIENNA

2., Riesenradplatz 5, Tel. +43-1-890 33 66, daily 10:00–18:00, last admission 17:00, reduced admission price for people with disabilities

Main entrance: no steps, double swinging door, wheelchair accessible restroom, 2 elevators, seeing-eye dogs permitted. Specially trained staff available.

[www.madametussauds.com/wien](http://www.madametussauds.com/wien) (Vienna City Card)

## MAK-ÖSTERREICHISCHES MUSEUM FÜR ANGWANDTE KUNST

### MAK-AUSTRIAN MUSEUM OF APPLIED ARTS VIENNA

1., Stubenring 5, Tel. +43-1-711 36-300 (porter), Wed–Sun 10:00–18:00, Tue 10:00–22:00

Wheelchair access at the staff entrance Weiskirchnerstrasse, elevator to the exhibition rooms: wheelchair-accessible restroom (first floor), seeing-eye dogs permitted.

[www.mak.at](http://www.mak.at) (Vienna City Card)

## MICHAELERKIRCHE

1., Michaelerplatz, Tel. +43-1-533 80 00, daily 07:00–22:00, Sundays & public holidays 08:00–22:00. Crypt tours are held daily from April to October at 11:00 and 13:00 (except Sundays & public holidays), from November to March from Thursday to Saturday at 11:00 and 13:00 (except public holidays) and upon request at Tel. +43 650 533 80 03

Main and side entrance: no steps, double swinging doors, no wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.michaelerkirche.at](http://www.michaelerkirche.at) (only in German)

## MUSA MUSEUM STARTGALERIE ARTOTHEK (MUSA MUSEUM START GALLERY ARTOTHEK)

1., Felderstrasse 6–8 (next to City Hall), Tel. +43-1-4000-8400, Tue, Wed, Fri 11:00–18:00, Thu 11:00–20:00, Sat 11:00–16:00

Main entrance: no steps via elevator, automatic sliding door, elevator: door width: 130 cm, cabin width: 160 cm, cabin length: 200 cm. All exhibition openings with sign-language translation, art education with sign-language translation on prior arrangement, induction loop for hearing

impaired. 4 parking spaces for visitors with disabilities (3 under 50 m, 1 under 100 m away), wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.musa.at](http://www.musa.at)

### MUSEUM JUDENPLATZ

1., Judenplatz 8, Tel. +43-1-535 04 31, Sun–Thu 10:00–18:00, Fri 10:00–14:00 (winter), 10:00–17:00 (summer).

Main entrance and exhibition rooms: no steps, synagogue excavation not wheelchair-accessible, wheelchair-accessible restroom, discounted entry for people with disabilities EUR 10 (1 companion free) and people with social pass/mobility pass (photographic ID required).

[www.jmw.at](http://www.jmw.at) (Vienna City Card)

### MUSEUMSQUARTIER VIENNA

7., Museumsplatz 1, Tel. +43-1-523 58 81-1731

Access to all MuseumsQuartier institutions: no steps. All public elevators are suitable for wheelchairs. 4 free parking spaces for visitors with disabilities on the premises (access: Burggasse / Volkstheater) with proper identification and 4 parking spaces for visitors with disabilities in the parking garage (basement level 2 next to elevator, access: main entrance Museumsplatz). Wheelchair service in the MQ-Point by the main entrance: daily 10:00-19:00 free rental (form of ID left as a deposit). Wheelchair-accessible restroom by main entrance. Inductive audio systems in the auditoriums (Halle E + G). Seeing-eye dogs by prior arrangement with the respective cultural institutions.

[www.mqw.at](http://www.mqw.at) (Vienna City Card accepted at MQ-Point)

### AZ W-ARCHITEKTURZENTRUM WIEN

Tel. +43-1-522 31 15, daily 10:00–19:00, library: Mon, Wed, Fri 10:00–17:30, Sat, Sun 10:00–19:00

Main entrance and side entrance, as well as exhibition rooms, restaurant/café: no steps, door width: 88 cm, automatic folding doors, all rooms accessible without steps, wheelchair-accessible restroom, 3 parking spaces for visitors with disabilities, tours for visitors with disabilities and special needs on request, seeing-eye dogs permitted. The Architecture Center also offers special architecture tours for the blind and visually impaired.

[www.azw.at](http://www.azw.at) (Vienna City Card)

### HALLE E AND G

Tel. +43-1-524 33 21-0, office: 09:00–17:00

Main entrance and access to all exhibition rooms restaurant/café: no steps, double swinging door, door width: 160 cm, elevator: door width: 110 cm, cabin depth: 140 cm, cabin width: 160 cm), 6 parking spaces for visitors with disabilities, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.halleneg.at](http://www.halleneg.at)

**W I E N**

### KUNSTHALLE WIEN MUSEUMSQUARTIER

Tel. +43-1-521 89-33, daily 11:00–19:00, Thu 11:00–21:00

Main entrance, access to all exhibition rooms and restaurant/café: no steps, door width: 200 cm, elevator: door width: 110 cm, cabin depth: 138 cm, cabin width: 155 cm. A wheelchair will be provided on demand during the visit. Wheelchair-accessible restroom, parking spaces for visitors with disabilities, seeing-eye dogs permitted.

[www.kunsthallewien.at](http://www.kunsthallewien.at) (Vienna City Card)

### LEOPOLD MUSEUM

Tel. +43-1-525 70, daily except Tue 10:00–18:00, Thu 10:00–21:00, closed Tuesdays, open daily in June, July and August

Main entrance, access to all exhibition rooms and restaurant / café: no steps, double swinging door, elevator: door width: 90 cm, cabin depth: 210 cm, cabin width: 89 cm,

4 parking spaces for visitors with disabilities in the MuseumsQuartier area, wheelchair-accessible restroom in basement and on first floor.

[www.leopoldmuseum.org](http://www.leopoldmuseum.org) (Vienna City Card)

### MUMOK-MUSEUM MODERNER KUNST STIFTUNG LUDWIG WIEN MUMOK-MUSEUM OF MODERN ART LUDWIG FOUNDATION VIENNA

7., Museumsplatz 1, Tel. +43-1-525 00, Mon 14:00–19:00, Tue–Sun 10:00–19:00, Thu 10:00–21:00

Main and side entrance as well as restaurant/café: accessible via elevator, single swinging door, door width: 120 cm, elevator: cabin width: 90 cm, cabin depth: 152 cm, wheelchair-accessible restroom on levels-2, 0, 1, 5.

[www.mumok.at](http://www.mumok.at) (Vienna City Card)

### TANZQUARTIER WIEN (TQW)

7., Museumsplatz 1, Tel: +43-1-581 35 91, ticket office: Mon-Fri 09:00-19:30, Sat 10:00-19:30

TQW Studios can be reached by elevator, rooms on different levels, stair lift and wheelchair-accessible restroom available. Discount for wheelchair users and companions (please register at least one day in advance).

TQW Halle G: The ticket office level has no steps, the performance venue is reached by elevator, wheelchair-accessible restroom, inductive hearing system, wheelchair places available. Discount for wheelchair user and companion.

[www.tqw.at](http://www.tqw.at)

### ZOOM CHILDREN'S MUSEUM

Tel. +43-1-524 79 08 (information & reservation) 4 participation areas for children age 0–14

main entrance and all exhibition rooms: no steps, door width: 170 cm, double swinging door, elevator for people with restricted mobility by the steps near the sound studio, wheelchair-accessible restroom on ground floor, seeing-eye dogs permitted.

[www.kindermuseum.at](http://www.kindermuseum.at) (Vienna City Card)

### NATURHISTORISCHES MUSEUM WIEN (NATURAL HISTORY MUSEUM)

1., Maria-Theresien-Platz, Tel. +43-1-521 77, daily except Tue 09:00–17:30, Wed 09:00–21:00

Roof tours (steps!) Wed 18:30, Sun 16:00, groups upon prior arrangement (Tel. +43-1-521 77-335), guided tours for the blind are possible, path for blind and visually impaired people (only in German): 15 freestanding, touchable exhibits of mineralogy, geology and anthropology. A map and the object descriptions are also available in Braille at the information stand.

Main entrance: steps, single swinging door, "two-lane" ramp, each lane 35 cm wide. Side entrance (Burgring): no steps, direct access to elevator, Elevator: door width: 78 cm, cabin depth: 132 cm, cabin width: 78 cm. Access to restaurant / café: no steps, wheelchair accessible restroom, seeing-eye or other assistance dogs permitted in exhibition area.

[www.nhm-wien.ac.at](http://www.nhm-wien.ac.at) (Vienna City Card)

### NEIDHART FRESKEN (NEIDHART FRESCOES)

1., Tuchlauben 19, Tel. +43-1-535 90 65, Tue–Sun & public holidays 10:00–13:00 and 14:00–18:00, closed: December 24 and 31, January 1, May 1, December 25 and public holidays that fall on a Monday.

Exhibition area on 2nd floor accessible via steps, entrance is very narrow (66 cm), service dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at)

### OTTO WAGNER KIRCHE ZUM HL. HEILIGEN LEOPOLD

#### CHURCH OF ST. LEOPOLD (DESIGNED BY OTTO WAGNER)

14., Baumgartner Höhe 1, Tel. +43-1-910 60-11007 / cultural office

Viewings: Sat 16:00–17:00, Sun 12:00–16:00, guided tours: Sat 15:00, Sun 16:00 by prior arrangement, holy mass every Sunday & public holiday at 09:30 from Palm Sunday to St. Leopold's Day (November 15)

Back entrance on north side: no steps, main entrance: 12 steps, Interior: no steps, seeing-eye dogs permitted.

### PARLAMENT (PARLIAMENT)

1., Dr.-Karl-Renner-Ring 3, Tel. +43-1-40 110-2400

The parliament building is undergoing a general refurbishment from 2017

## PATHOLOGISCH-ANATOMISCHE SAMMLUNG IM NARRENTURM

### (COLLECTION OF ANATOMICAL PATHOLOGY IN THE MADHOUSE TOWER-NHM)

9., Spitalgasse 2, 6th courtyard, Tel. + 43 1 521 77-606, Wed 10:00–18:00, Thu + Sat 10:00–13:00, closed on public holidays.

Show collection and study collection wheelchair-accessible, special tours for visitors with disabilities and special needs on request, seeing-eye dogs permitted in some areas

[www.nhm-wien.ac.at/narrenturm](http://www.nhm-wien.ac.at/narrenturm) (only in German) (Vienna City Card)

## PHANTASTENMUSEUM

1., Josefsplatz 6, Tel. +43-1-512 56 81, daily 10:00–16:00

Main entrance: no steps, door width: 3 m, entrance always open, elevator to museum on 3rd floor, elevator: door width: 70 cm, cabin depth: 90 cm, cabin width: 110 cm, seeing-eye dogs permitted, wheelchair-accessible restroom available. Elevator to museum on third floor

[www.phantastenmuseum.at/museum](http://www.phantastenmuseum.at/museum) (Vienna City Card)

## PLANETARIUM

2., Oswald-Thomas-Platz 1 / Riesenrad, Tel. +43-1-89 174 150 000, performances: Tue–Sun (for times see program at [www.planetarium.wien](http://www.planetarium.wien))

Main entrance: ramp: length: 72 cm, height: 10 cm, door width: 82 cm, double swinging door, all rooms accessible without steps, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.planetarium-wien.at](http://www.planetarium-wien.at) (only in German) (Vienna City Card)

## PRATER

2., Prater 7/1, Tel. +43-1-728 05 16, the grounds are open all day all year round, from March 15 to October 31 the attractions operate daily 11:00–23:00, subject to changes in the weather, after which time only some attractions are open.

Parking space for visitors with disabilities near the Riesenrad (Giant Ferris Wheel) and at Schweizerhaus (Waldsteingartenstrasse), at the Praterfee and behind the Luftburg; wheelchair-accessible restrooms: Riesenradplatz, 1.-Mai-Strasse (in the middle), near Calafatiplatz.

[www.prateraktiv.at](http://www.prateraktiv.at) (Coupon- Booklet for free with Vienna City Card)

## PRATERMUSEUM

2., Oswald-Thomas-Platz 1 (at the Planetarium, Giant Ferris Wheel), Tel. +43-1-726 76 83, Fri–Sun and public holidays 10:00–13:00 and 14:00–18:00, closed on January 1, May 1, December 24 and 25, and on public holidays that fall on a Monday.

Main entrance: no steps, 2 parking spaces for visitors with disabilities next to the museum (1.-Mai-Strasse), no steps between parking spaces and the museum, main part of the exhibition: no steps, gallery is only accessible via steps, access to exhibition hall: 20 steps, wheelchair-accessible restroom (entrance area). Service dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at)

### RATHAUS (CITY HALL)

1., Friedrich-Schmidt-Platz 1, Tel. +43-1-50255 (Mon–Fri 07:30–18:00), guided tours: Mon, Wed, Fri 13:00 (except public holidays, when the city council is in session and large events are taking place), Good Friday, December 24 and December 31). Groups: arrangements must be made in writing at least one month ahead of time by email: [stadtinformation@post.wien.gv.at](mailto:stadtinformation@post.wien.gv.at)

Main entrance: ramp: length: 540 cm, height: 47 cm, door width: 92 cm, single swinging door (push the button to open the door), elevator near stair no. 7: door width: 92 cm, cabin depth: 240 cm, cabin width: 130 cm, passage to elevator: 110 cm, elevator near stair no. 8: door width: 92 cm, passage to elevator: 88 cm, cabin width: 110 cm, cabin depth 210 cm, wheelchair-accessible restroom / changing room (near stair no. 8), parking spaces for visitors with disabilities (Lichtenfelsgasse, Felderstrasse), seeing-eye dogs permitted.

Multimedia guides in Austrian and English sign language are available free of charge upon presentation of an official photographic form of ID (passport, identity card, driver's license).

[www.wien.gv.at/english/cityhall/tours.htm](http://www.wien.gv.at/english/cityhall/tours.htm)

### REMISE-VERKEHRSMUSEUM DER WIENER LINIEN (REMISE-WIENER LINIEN TRANSPORT MUSEUM)

3., Ludwig-Koessler-Platz, Tel. +43-1-7909-46803

Wed 09:00–18:00, Sat, Sun and public holidays 10:00–18:00

Main entrance and exhibition rooms: no steps, wheelchair-accessible restroom.

[www.remise.wien](http://www.remise.wien) (Vienna City Card)

### RIESENRAD (GIANT FERRIS WHEEL)

2., Riesenradplatz 1, Tel. +43-1-729 54 30, January, February, November, December 10:00–20:00, March, April, October 10:00–22:00, May–September 09:00–00:00

Main entrance: no steps, door width 200 cm, automatic sliding doors, access to all exhibition rooms and to the restaurant / café: no steps, ramp for wheelchair, all special wagons of the Ferris Wheel are suitable for extra wide wheelchairs, parking spaces for visitors with disabilities-parking structure on Ausstellungsstrasse, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.wienerriesenrad.com](http://www.wienerriesenrad.com) (Vienna City Card)

### RÖMERMUSEUM (ROMAN MUSEUM)

1., Hoher Markt 3, Tel. +43-1-535 56 06, Tue–Sun & public holidays 09:00–18:00, closed on January 1, May 1 and December 24, 25 and 31.

Main entrance and shop area: no steps. Rear exhibition area only accessible via 8 steps, excavations below street level Exhibition area on the first floor accessible by use of a stair-climbing device. Wheelchair rental available, Hands-on objects for partially-sighted visitors. Multimedia guide in sign language available. Guided tours through the permanent exhibition for blind and partially-sighted are available by prior arrangement (Tel. +43-1-505 87 47-85180).

Wheelchair-accessible restroom on ground floor. Parking spaces at Bauernmarkt 9 and Salvatorgasse 7, no parking spaces for visitors with disabilities at the museum.

[www.wienmuseum.at](http://www.wienmuseum.at) (Vienna City Card)

### ALT-WIENER SCHNAPSMUSEUM (OLD VIENNA SCHNAPPS MUSEUM)

12., Wilhelmstrasse 19, Tel. +43-1-815 73 00. Admission, guided tour and tasting by prior arrangement only, opening time: shop Mon–Fri 09:00–17:30

Main entrance: no steps, door width: 150 cm, access to almost all exhibition areas: no steps, one small step of 8 cm, door widths: generally 100 cm, exception: 1 narrow door of 72 cm, 2 parking places in front of the building for visitors with disabilities, seeing-eye dogs permitted.

[www.schnapsmuseum.com](http://www.schnapsmuseum.com)

### SCHOKOMUSEUM (CHOCOLATE MUSEUM)

23., Willendorfer Gasse 2–8, Tel. +43-1-667 21 10–19, [office@schokomuseum.at](mailto:office@schokomuseum.at)

Opening times: Mon–Sat 09:00–16:00, guided tours: Mon–Thu 14:00, Sat 10:00 and 11:00, additionally from 1 October to 31 March: Sun 10:00–16:00, individual tours for groups of 15 people or more upon prior arrangement.

Main entrance: no steps, exhibition rooms: no steps, production rooms: approx. 25 steps

[www.schokomuseum.at](http://www.schokomuseum.at) (Vienna City Card)

### SCHLOSS SCHÖNBRUNN (SCHÖNBRUNN PALACE)

13, Schönbrunner Schloßstrasse, Tel. +43-1-811 13-239, November–March: daily 08:00–16:30, April–June, September and October: daily 08:00–17:00, July and August: daily 08:00–18:00 (last admission 45 minutes before closing), guided tours for children: from January 19/20 and February 16.17: Sat, Sun at 11:00 and 14:00.

Main entrance: no steps. Access to all exhibition rooms: no steps. Freight elevator for extra wide wheelchairs: door width: 160 cm, cabin depth: 220 cm, cabin width: 156 cm. Elevator: door width: 90 cm, cabin depth: 95 cm, cabin width: 139 cm.

Free wheelchair rental from the attendants at the main gate (3 wheelchairs) for outdoor use, from the ticket barrier in the palace for indoor use (4 wheelchairs). Second floor exhibition rooms accessible by elevator. Parking for visitors with disabilities at the main gate (Schönbrunner Schloßstrasse, 3 parking spaces), Meidlinger Tor (2 parking spaces) as well as close to Kavalierstrakt and Valerietrakt (2 parking spaces each) and Fürstenstöckl (1 parking space). Wheelchair-accessible restrooms on both floors. Seeing-eye dogs permitted. Supplemental devices available for the visually impaired. Tours for visitors with disabilities or special needs on request. Museum Sign Language Guide available in ÖGS and IS for the Imperial or Grand Tour, prior reservation recommended, further information:

[www.schoenbrunn.at/en/visitor-information/barrier-free-access/](http://www.schoenbrunn.at/en/visitor-information/barrier-free-access/)

Visitors' center in the Gardetrakt by the main gate, stepless access, door width: approx. 144 cm, wheelchair-accessible restroom can be reached by wheelchair platform lift – platform 110/140 cm, door width: 90 cm in the corridor area and 94 cm to the outdoors, accessible from outside with a Euro-Key.

[www.schoenbrunn.at](http://www.schoenbrunn.at) (Vienna City Card)

### KINDERMUSEUM SCHLOSS SCHÖNBRUNN (CHILDREN'S MUSEUM SCHÖNBRUNN PALACE)

Tel. +43-1-811 13-239, daily 10:00–17:00 (ticket office closes at 16:00) Tours: Sat, Sun and public holidays at 10:30, 13:30 and 15:00, 2019: until January 6, February 2–10, April 6–23, June 30–September 9, November 2, December 24–January 6, 2019, the tours take place daily at 10:30, 13:30 and 15:00.

Main entrance: no steps via ramp (length: 1020 cm, height 120 cm), door width: 260 cm, double door, 3 parking spaces for visitors with disabilities (see Schönbrunn), wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.kaiserkinder.at](http://www.kaiserkinder.at), [www.schoenbrunn.at](http://www.schoenbrunn.at) (Vienna City Card)

### SCHLOSSPARK (PALACE GARDEN)

Daily until dusk, some sights only accessible through gentle climbs and over gravel paths. Seeing-eye dogs permitted. Panorama-train (Vienna City Card) through the palace park with hydraulic auto-lift for wheelchairs. Daily between 10:00 and 18:00 from mid-March until the end of October. Reduced price for wheelchair-users.

Schedule:

[www.zoovienna.at/tiergarten-und-besucher/panoramabahn](http://www.zoovienna.at/tiergarten-und-besucher/panoramabahn), [www.bundesgaerten.at](http://www.bundesgaerten.at)

### GLORIETTE

Tel. +43-1-811 11-239, April–June and September: daily 09:00–18:00, July and August: daily 09:00–19:00, October 1–26, daily 09:00–17:00, October 27–November 3, daily 09:00–16:00 (last admission 30 minutes before closing).

Main entrance: 25 steps to the ticket office, 76 steps to the terrace, door width: Terrace: 101 cm, ticket office: 81 cm, single revolving door, turnstile: 53 cm, wheelchair-accessible restroom, approx. 50 m to the west in the park, seeing-eye dogs permitted.

[www.schoenbrunn.at](http://www.schoenbrunn.at)

### IRRGARTEN, LABYRINTH UND LABYRINTHIKON SPIELPLATZ (MAZE, LABYRINTH AND LABYRINTHIKON PLAYGROUND)

Tel. +43-1-811 13-264, April–June and September: daily 09:00–18:00, July and August: daily 09:00–19:00, October 1–26, daily 09:00–17:00, October 27–November 4: daily 09:00–16:00 (last admission 30 minutes before closing). Main entrance: no steps via park, door width: 100 cm, viewing platform only accessible via steps, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.schoenbrunn.at](http://www.schoenbrunn.at) (Vienna City Card)

### KRONPRINZENGARTEN (THE PRIVY GARDEN)

Tel. +43-1-811 13-239, April–June: daily 09:00–17:00, July & August: 09:00–18:00, September–October 26: daily 09:00–17:00, October 27–November 3: daily 09:00–16:00 (last admission 30 minutes before closing)

Main entrance: no steps, door width: 97 cm, pergola and viewing platform only accessible via steps, for parking spaces for visitors with disabilities see Schönbrunn Palace, wheelchair-accessible restroom in main palace building or Kochhof, seeing-eye dogs permitted.

[www.schoenbrunn.at](http://www.schoenbrunn.at)

### ORANGERIE GARDEN

Tel. +43-1-811 13-239, April–June daily: 09:00–17:00, July & August 09:00–18:00, September–October 26: daily 09:00–17:00, October 27–November 3: daily 09:00–16:00 (last entry 30 minutes before closing time)

Access via automatic turnstile with barrier (width approx. 100 cm), staff may be contacted via the intercom,

Orangerie accessible via ramp (2 m long, 25 cm high); for parking spaces for people with disabilities see Schloß Schönbrunn (Schönbrunn Palace), wheelchair-accessible restroom in the palace or Kochhof, seeing-eye dogs permitted

[www.schoenbrunn.at](http://www.schoenbrunn.at)

### PALMENHAUS (PALMERY)

Tel. +43-1-877 50 87-406, May–September: daily 09:30–17:30, October–April: daily 09:30–16:30  
Open on Sat, Sun & public holidays.

Entrance: 1 step (traversed by ramp if necessary, ramp: length: 110 cm, height: 18 cm), door width: 110 cm, single heavy swinging door, floor quite moist in some places. Wheelchair-accessible restroom in Desert Experience House opposite (50 m) with stepless entrance, door width: 140 cm, automatic sliding door, seeing-eye dogs permitted. Tours for visitors with disabilities and special needs on request (groups of more than 10).

[www.bundesgaerten.at](http://www.bundesgaerten.at) (Vienna City Card)

### ZOO

13., Maxingstrasse 13b, Tel. +43-1-877 92 94-500, November–January: daily 09:16:30, February: daily 09:00-17:00, March, October (until end of summer time): daily 09:00–17:30, May–September: daily 09:00–18:30

Main entrance: no steps, single swinging door, access to the enclosures and restaurant/café without steps or via ramp, 6 wheelchair-accessible restrooms, parking space for visitors with disabilities (Elisabethallee, entrance Tirolerhof), trained guide dogs and seeing-eye dogs permitted, tours for visitors with disabilities and special needs on request.

[www.zoovienna.at](http://www.zoovienna.at) (Vienna City Card)

### KAISERLICHE WAGENBURG WIEN (IMPERIAL COACH COLLECTION VIENNA)

13., Schönbrunn Palace, Tel. +43-1-525 24-0, May–October: daily 09:00–18:00, November–April: daily 10:00–16:00

Main entrance: steps (more than 3 cm), double doors (each 68 cm wide), entrance to the collection: double swinging doors, total width 130cm, exhibition area: flat floors, wheelchair-accessible. Second floor area reachable via steps (width 128 cm, 12 steps, landing, then 155 cm, 10 steps, handrail on both sides of the steps, 100 cm high). Restroom outside Coach Collection, not currently wheelchair-accessible. Special tours for people with special needs on request.

More information: [kunstvermittlung@khm.at](mailto:kunstvermittlung@khm.at) or Tel. +43-1-525 24-5202

[www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote](http://www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote) (Vienna City Card)

### WÜSTENHAUS (DESERT EXPERIENCE HOUSE)

Tel. +43-1-877 92 94-500, January–April: daily 09:00–17:00, May–September: daily 09:00–18:00, October–December: daily 09:00–17:00

Main entrance: no steps, automatic sliding doors, access to the exhibition rooms: no steps, wheelchair-accessible restroom, parking space for visitors with disabilities near Hietzing entrance, about 100 meters from building, seeing-eye dogs permitted, tours for visitors with disabilities and special needs on request.

[www.zooviennat.at](http://www.zooviennat.at), [www.bundesgaerten.at](http://www.bundesgaerten.at) (Vienna City Card)

### SECESSION

(Audio guide free with the [Vienna City Card](#), iBeacons technology and free audio tours for smartphones will be offered)

1., Friedrichstrasse 12, Tel. +43-1-587 53 07, Tue–Sun & public holidays 10:00–18:00  
Closed: December 25, December 24: 10:00–15:00, January 1: 12:00–18:00

Access for wheelchair users is via the side entrance (bell) via an exterior elevator. Door width 120 cm, single swinging door. Main entrance: 13 steps, main exhibition rooms accessible by elevator. Access to all exhibition rooms: elevator. Elevator: door width: 80 cm, cabin depth: 105 cm, cabin width: 80 cm. Access to the Beethoven Frieze (second basement): 18 steps (escort required). Drawing Room: 24 steps. No wheelchair-accessible restroom, seeing-eye dogs permitted. People with disabilities pay the discounted admission price, companions enjoy free admission.

[www.secession.at](http://www.secession.at) (Vienna City Card)

### STEPHANSDOM (ST. STEPHEN'S CATHEDRAL)

1., Stephansplatz, Tel. +43-1-515 52-3054, Mon–Sat 06:00–22:00, Sun & public holidays 07:00–22:00

Guided tours of Cathedral: Mon–Sat 10:30 (English), 15:00 (German), Sun and public holidays: 15:00 (German), evening guided tours with roof tour (not wheelchair-accessible): Start of June until September (weather-permitting): Sat 19:00 (with slide show and tour of roof: steps!). Guided

tours of catacombs (20 steps, not wheelchair-accessible): Mon–Sat 10:00–11:30 and 13:00–16:30, Sun & public holidays 13:00–16:30 (every half hour), audio guide tour Mon–Sat 09:00–11:30, 13:00–16:30, Sun & public holidays 13:00–16:30

North Tower & South Tower: 09:00–18:00, treasury/exhibition: 09:00–17:00

Main entrance: no steps, door width: 120 cm, double swinging doors, side entrance: 3 steps, door width: 120 cm, double swinging doors, access to the Treasuries and museum by elevator (warning: steps! not wheelchair-accessible), daily from 10:00–18:00. Closed Sun and public holidays. North Tower: access via elevator only (door width: 65 cm) and 12 steps (not wheelchair-accessible). South Tower: 343 steps (not wheelchair-accessible). Seeing-eye dogs permitted. Parking space for visitors with disabilities (Singerstrasse).

[www.stephanskirche.at](http://www.stephanskirche.at) (Vienna City Card)

### SYNAGOGUE, WIENER STADTTEMPEL (SYNAGOGUE, JEWISH CITY TEMPLE)

1., Seitenstettengasse, Tel. +43-1-535 04 31, guided tours: Mon–Thu 11:30 and 14:00

Main entrance: 5 steps, door width 70 cm, automatic sliding door, access to all exhibition rooms: steps, no wheelchair-accessible restroom.

[www.jmw.at](http://www.jmw.at)

### TECHNISCHES MUSEUM (VIENNA MUSEUM OF TECHNOLOGY)

14., Mariahilfer Strasse 212, Tel. +43-1-899 98-0, Mon–Fri 09:00–18:00, Sat, Sun & public holidays 10:00–18:00

Admission is free of charge for people with disabilities upon presentation of ID. Escorts indicated in the disability pass may also enter the museum free of charge. Main entrance: no steps, door width 160 cm, automatic double swinging door, wheelchair rental. All rooms accessible with the elevators or special wheelchair elevators (ask museum staff for assistance). Access to restaurant by elevator, elevator: door width: 88 cm, cabin depth: 145 cm, cabin width: 92 cm. Electric stair lifts available (are operated by the staff as required), wheelchair-accessible restrooms on each floor.

2 public parking spaces for visitors with disabilities in front of the main entrance at Mariahilfer Strasse 212, seeing-eye dogs permitted, rental wheelchairs available, special tours for people with disabilities and special needs. Available on request: special tours for visitors with disabilities or the visually impaired must be reserved in advance on Tel. +43-1-899 98-3001).

[www.technischesmuseum.at/barrierefreier-besuch](http://www.technischesmuseum.at/barrierefreier-besuch) (Vienna City Card)

### THEATERMUSEUM (THEATRE MUSEUM) & PICTURE GALLERY OF THE ACADEMY OF FINE ARTS

1., Lobkowitz Palace, Lobkowitzplatz 2, Tel. +43-1-525 24-3460, daily Tue 10:00–16:00 (except Tuesdays)

Main entrance: no steps, door width: 120 cm, after vestibule another double swinging door (120 cm wide). Intercom system at the main gate (porter or box office), visitor service can accompany visitors to the elevator up to the second floor as required (door width: 130 cm, cabin depth: 150

cm, cabin width: 130 cm). Exhibition area on 1st floor can be reached via a 15 cm step (visitor service will provide a ramp if required). Exhibition area on 2nd floor with small ramps (3–5 cm). Wheelchair-accessible restroom on the ground floor, wheelchair rental by prior arrangement (at least two days ahead of time, please). All tours also offered for visitors with disabilities and special needs on request (Tel. +43-1-525 24-5310). Seeing-eye dogs permitted (please register at the box office, Tel. +43-1-525 24-3460).

[www.theatermuseum.at](http://www.theatermuseum.at) (Vienna City Card)

### TIME TRAVEL VIENNA

1., Habsburgergasse 10a, Tel. +43-1-53 21 514, daily 10:00–20:00, last admission 19:00

People with disabilities receive discounted admission. One escort per wheelchair user receives free admission. Main entrance: no steps, door width: 180 cm, double swinging door, elevator to the lower floors: door width 90 cm, cabin depth 140 cm, cabin width 120 cm, wheelchair-accessible restroom in basement, wheelchair users can only reach some parts of the show via stair lift or a circuitous route. Seeing-eye dogs not permitted. Advance registration, please.

[www.timetravel-vienna.at](http://www.timetravel-vienna.at)

### UHREN MUSEUM (COLLECTION OF CLOCKS AND WATCHES)

1., Schulhof 2, Tel. +43-1-533 22 65, Tue–Sun & public holidays 10:00–18:00; closed on December 24 and 25, January 1, May 1 and December 25

Shop and entrance area: 1 step, exhibition rooms only accessible via spiral staircase, service dogs permitted

[www.wienmuseum.at](http://www.wienmuseum.at)

### UNO CITY (VIENNA INTERNATIONAL CENTRE)

22., Wagramer Strasse 5, Tel. +43-1-260 60-3328, guided tours: Mon–Fri 11:00–14:00 and 15:30, July / August additionally at 12:30, guided art tour on request, group tours by prior arrangement (tours@unvienna.org), ID required!

The visitor service is closed during the first two weeks of the year (December 31-January 13, 2019). Also, on April 19 and 22, 2019, May 1, June 6, August 12, October 25, December 25 and 26. [www.unis.unvienna.org/visit](http://www.unis.unvienna.org/visit)

Main entrance: no steps, ramp at gate 1, door width: 90 cm, single swinging door, access to all exhibition rooms and to the restaurant / café: no steps, wheelchair-accessible elevator, wheelchair-accessible restroom, special tours for the visually impaired, guided tours with audiophones

[www.unis.unvienna.org](http://www.unis.unvienna.org) (Vienna City Card)

### URANIA STERNWARTE (URANIA OBSERVATORY)

1., Uraniastrasse 1, Tel. +43-1-89 170 150 000, guided tours according to event program at [www.planetarium.wien](http://www.planetarium.wien)

About 30 steps to main entrance, approx. 20 more steps to the telescope. Door width 80 cm, single swinging door, wheelchair-accessible restroom in hall beneath roof, wheelchair-accessible elevator.

[www.planetarium.wien](http://www.planetarium.wien) (only in German)

### VIRGILKAPELLE (VERGILIUS CHAPEL)

1., Stephansplatz, subway station, Tue–Sun & public holidays 10:00–18:00, December 24 and 31 10:00–14:00. Closed: January 1, May 1 and December 25.

Barrier-free access using the elevators of the Wiener Linien. One elevator (Stephansplatz/Haas Haus) leads to the ticket counter and shop area – When purchasing a ticket, inform the staff that you need barrier-free access. Continue to the subway lift on level U3 (towards Simmering) for barrier-free access to the chapel. The exhibition area and chapel are wheelchair-accessible. Service dogs are permitted.

Layout plan (available at the ticket counter):

[www.wienmuseum.at/fileadmin/user\\_upload/PDFs/Folder\\_Standorte\\_Wien\\_Museum/Virgilkapelle\\_barrierefreier\\_Zugang\\_DEUTSCH.pdf](http://www.wienmuseum.at/fileadmin/user_upload/PDFs/Folder_Standorte_Wien_Museum/Virgilkapelle_barrierefreier_Zugang_DEUTSCH.pdf)

Parking spaces nearby: Singerstrasse 7 and 12–16 and Spiegelgasse 3–11.

Kontakt/Information: +43-1-505 87 47 -85173, [service@wienmuseum.at](mailto:service@wienmuseum.at),

[www.wienmuseum.at](http://www.wienmuseum.at)

### VOLKSKUNDEMUSEUM (THE AUSTRIAN MUSEUM OF FOLK LIFE AND FOLK ART)

8., Laudongasse 15–19, Tel. +43-1-406 89 05, Tue–Sun 10:00–17:00

Main entrance: no steps, door width: 180 cm, automatic sliding door. Access to permanent exhibition area and café: no steps, freight elevator to special exhibition rooms (assistance necessary), parking space for visitors with disabilities directly at the entrance, special tours for visually impaired visitors, seeing-eye dogs permitted. Participation in tours and educational programs is accessible for deaf visitors by arrangement. Exhibition openings with sign language interpreter.

[www.volkskundemuseum.at](http://www.volkskundemuseum.at) (Vienna City Card)

### OTTO-WAGNER PAVILLON KARLSPLATZ

1., Karlsplatz, Tel. +43-1-505 87 47-85177, April–October Tue–Sun & public holidays 10:00–18:00, closed on May 1 and all public holidays that fall on a Monday

Entrance: 3 steps, no steps in the exhibition hall, no wheelchair-accessible restroom, service dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at)

### OTTO WAGNER COURT PAVILION HIETZING

13., Schönbrunner Schloßstrasse, Tel. +43-1-505 87 47 85173, service@wienmuseum.at, April to October, Sat & Sun 10:00–18:00, closed: January 1, May 1, December 25

The pavilion is reached via two steps, the exhibition area is wheelchair-accessible (height: approx. 16 cm). Double swinging doors, can be opened from both sides, door width: 156 cm. Seeing-eye dogs permitted. Guided tours on request. There is no parking specifically for disabled people next to the museum. The nearest disabled parking is at Am Platz (1130), at the Hietzinger parish church.

[www.wienmuseum.at](http://www.wienmuseum.at)

### WESTLICHT. CENTER OF PHOTOGRAPHY

7., Westbahnstrasse 40, Tel. +43-1-522 66 36-60, Tue–Fri 14:00–19:00, Thu 14:00–21:00, Sat, Sun & public holidays 11:00–19:00

Main entrance: 15 steps, door width: 90 cm, single swinging door. There is a private elevator, please make prior arrangements. Side entrance and exhibition rooms reachable with the elevator, door widths: 140–180 cm, single swinging door. Elevator: door width: 140 cm, cabin depth: 130 cm, cabin width: 160 cm. Wheelchair-accessible restroom. Seeing-eye dogs permitted.

[www.westlicht.com](http://www.westlicht.com) (Vienna City Card)

### WIENER STAATSOPER (VIENNA STATE OPERA)

1., Opernring 2, Tel. +43-1-514 44-2606, tours in ten languages, prior notification for wheelchair users necessary, tour times at [www.wiener-staatsoper.at/Opernhaus/Fuehrungen](http://www.wiener-staatsoper.at/Opernhaus/Fuehrungen). The entrance for wheelchair users is on Kärntnerstrasse for the tours and for performances.

Portable ramps available for steps inside building, wheelchair-accessible restroom, wheelchair-accessible parking spaces (Staatsoper, Operngasse / Opernring), guide dogs and seeing-eye dogs permitted.

[www.wiener-staatsoper.at](http://www.wiener-staatsoper.at)

**WIEN MUSEUM KARLSPLATZ (THE MUSEUM IS CLOSED FOR THE NEXT YEARS BECAUSE OF RECONSTRUCTION)** The exhibitions take place during this time in the MUSA next to the Vienna City Hall. See **MUSA**

### WOTRUBAKIRCHE (CHURCH OF THE MOST HOLY TRINITY)

23., Ottillingerplatz 1, Tel. +43 650 33 248 33, Sat 14:00–20:00, Sun & public holidays 09:00–16:30, guided tours by prior arrangement at +43 650 332 48 33, mass: Sun 09:30, Sat 18:30

Main entrance: 20 flat steps, door width: 150 cm, side entrance cannot be used until probably June 2019 due to reconstruction, 2 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

[www.georgenberg.at](http://www.georgenberg.at)

## ZENTRALFRIEDHOF (CENTRAL CEMETERY)

11., Simmeringer Hauptstrasse 234, Tel. +43-1-534 69-0

November 3–February 28: 08:00–17:00, April–September: 07:00–19:00, May–August: every Thu until 20:00, Sep 1–30: 07:00–19:00, Oct 1–Nov 2: 07:00–18:00

Honorary tombs: Main Entrance (2nd Gate, access by car on the blue roads (markings on the trees) can be purchased, persons with disabilities ID require an access card in order to drive into the cemetery free of charge. One can apply for the access card at the Infopoint (2nd Gate). Wheelchair-accessible restroom accessible with "Euro-Key" near Hall 3, in the cemetery church and at the cemetery office (ramp), gravel paths, seeing-eye dogs permitted.

[www.friedhofewien.at](http://www.friedhofewien.at) (only in German)

## MUSICIANS' HOMES

The homes are only accessible to wheelchairs with a great deal of assistance.

**BEETHOVEN-APARTMENTS BELONG TO WIEN MUSEUM:** [www.wienmuseum.at](http://www.wienmuseum.at)

### BEETHOVEN PASQUALATIHAUS

1., Mölker Bastei, 5th floor, Tel. +43-1-535 89 05, Tue–Sun & public holidays 10:00–13:00 and 14:00–18:00, December 24 and 31 10:00–13:00, closed on December 24, 25 and 31, January 1, May 1, and public holidays that fall on a Monday.

The apartment is located on the 5th floor and is only accessible via steps, seeing-eye dogs permitted.

### BEETHOVEN MUSEUM (BEETHOVEN APARTMENTS HEILIGENSTADT)

19., Probusgasse 6, Tel.+ 43-1-505 87 47-85173, Tue–Sun & public holidays 10:00–13:00 and 14:00–18:00, December 24 and 31 10:00–13:00, closed on December 24, 25 and 31, January 1, May 1, and public holidays that fall on a Monday.

Patio and exhibition areas: no steps, ticket/shop area 2 steps, restrooms 2 steps. The various exhibition rooms can be reached via several steps. Seating on the patio and by individual exhibits in the exhibition rooms. Service dogs permitted.

### BEETHOVEN EROICA HOUSE

The Beethoven Eroica House is closed until further notice.

### HAYDN HOUSE WITH BRAHMS MEMORIAL ROOM

6., Haydngasse 19, Tel. +43-1-596 13 07, Tue–Sun & public holidays 10:00–13:00 and 14:00–18:00, December 24 and 31 10:00–13:00, closed on 24, 25 and 31 December, January 1, May 1, and on public holidays that fall on a Monday.

Patio and exhibition areas on the ground floor: no steps, exhibition areas on the 2nd floor accessible via steps, service dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at)

### MOZARTHAUS VIENNA

1., Domgasse 5, Tel. +43-1-512 17 91, daily 10:00–19:00

Main entrance: no steps, door width: 250 cm, double swinging door, elevator: door width: 90 cm, cabin depth: 150 cm, cabin width: 150 cm, access to all exhibition rooms and the events hall: no steps, wheelchair-accessible restroom.

[www.mozarthausvienna.at](http://www.mozarthausvienna.at) (Vienna City Card)

### ARNOLD SCHÖNBERG CENTER

3., Schwarzenbergplatz 6 / Entrance: Zaunergasse 1–3, Tel. +43-1-712 18 88, Mon–Fri, except public holidays, 10:00–17:00, opening times change for special events, closed on December 24 and December 31.

Main entrance: no steps (single swinging door), access to all exhibition rooms: no steps, elevator: door width: 90 cm, cabin depth: 162 cm, cabin width: 162 cm, wheelchair-accessible restroom, tours for visitors with special needs on request. Place reservation for concerts

[www.schoenberg.at](http://www.schoenberg.at)

### SCHUBERT APARTMENTS: WIEN MUSEUM

[www.wienmuseum.at](http://www.wienmuseum.at)

### FRANZ SCHUBERT-GEBURTSHAUS MIT ADALBERT-STIFTER-GEDENKRÄUMEN (FRANZ SCHUBERT'S BIRTHPLACE AND ADALBERT STIFTER MEMORIAL ROOMS)

9., Nussdorfer Strasse 54, 2nd floor, Tel. +43-1-505 87 47 85173, [service@wienmuseum.at](mailto:service@wienmuseum.at), Tue–Sun & public holidays 10:00–13:00 and 14:00–18:00, December 24 and 31 10:00–13:00, closed on December 24, 25 and 31, January 1, May 1, and public holidays that fall on a Monday.

Patio: no steps. The exhibition areas are on the 2nd floor and are accessible via steps, service dogs permitted

### SCHUBERT-STERBEWOHNUNG (SCHUBERT'S LAST RESIDENCE)

4., Kettenbrückengasse 6, the apartment is located on the 2nd floor and is accessible via steps, Tel. +43-1-505 87 47 85173, [service@wienmuseum.at](mailto:service@wienmuseum.at), Wed and Thu 10:00–13:00 and 14:00–18:00, closed December 24, 25 and 31, January 1, May 1, and public holidays that fall on a Monday.

Service dogs permitted

### JOHANN STRAUß-WOHNUNG (JOHANN STRAUSS APARTMENT)

2., Praterstrasse 54, Tel. +43-1-214 01 21, Tue–Sun and public holidays 10:00–13:00 and 14:00–18:00, December 24 and 31 10:00–13:00, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

The apartment is located on the 2nd floor and is accessible via steps or with the elevator: door width 80 cm, cabin depth: 80 cm, cabin width 117 cm. Access to the stairs: double door: 65 cm and 130 cm wide, access to the stairs on 2nd floor: double door: 65 cm and 138 cm wide, entrance to the Strauss apartment: double door: 51 cm and 122 cm wide. Seeing-eye dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at)

Visitors with restricted mobility can find further information on the individual attractions at [www.wien-guide.at](http://www.wien-guide.at)

## SELECTED SIGHTS OUTSIDE OF VIENNA

### STIFT KLOSTERNEUBURG

3400 Klosterneuburg, Stiftsplatz 1, Tel. +43 2243 441-212, opening times May 1 to November 15: 09:00–18:00, November 16 to April 30: 10:00–17:00

Wheelchair accessible visitor areas except for the abbey museum and the gardens. Access from the underground car park (parking place for visitors with disabilities) via elevator, door with: 89 cm, depth: 210 cm, width: 108 cm. Level P1 has a lifting platform that leads to the parking level for tour buses. Access from Rathausplatz via ramp, length: 190 cm, width: 74 cm.

Elevator (2 stair lifts in cloister area), parking places for visitors with disabilities in parking garage P1, on Rathausplatz in front of the Babenbergerhalle and at car park P3 "Gastmeisterei", seeing-eye dogs permitted, rental wheelchair at visitor reception/"Sala terrena", wheelchair accessible restrooms at visitor reception/"Sala terrena" and in the cloisters. Free admission for persons accompanying visitors with wheelchairs.

Multimedia guide with detailed descriptions for the blind and with a video track in Austrian sign language (ÖGS) available, accompanying material in embossed print and Braille.

Guided tours for the visually impaired or blind people incl. touching model of the abbey complex and the planned "Austrian Escorial Palace" on request: "History and stories-to touch". Klosterneuburg Abbey can be experienced with all the sense: the expansive room dimensions of the Baroque era, the rhythmic architecture of the medieval cloisters, the special climate and the aroma of the wine cellar. There are also lots of things to "touch": such as the smooth marble and chiseled sandstone, artistic wood carvings and wrought iron works as well as ornamental glass windows (duration: approx. 90 minutes). Tasting of three selected wines in the historic vinotheque after the touching tour.

[www.stift-klosterneuburg.at/tourismus/barrierefreiheit](http://www.stift-klosterneuburg.at/tourismus/barrierefreiheit)

### SCHLOSS HOF (HOF PALACE)

2294 Schlosshof, Tel. +43 2285 / 20 000, March 15 to beginning of November: daily 10:00–18:00, November to March on all weekends: daily 10:00–16:00 (excluding Christmas holidays)

Main entrance, exhibition rooms, restaurant / café: no steps. Elevator: door width 90 cm, cabin depth 165 cm, cabin width 100 cm. Free wheelchair rental (by prior arrangement). Wheelchair-accessible restroom. Parking space for visitors with disabilities. Wheelchair ramps in the garden, wheelchair access to the gardens (some gravel paths). Assistance dogs are permitted.

Free admission for one escort person of a blind visitor or a visitor in a wheelchair. The name of the escort must be stated in the relevant disabilities ID.

Reduced admission price for people with special needs on presentation of ID.

### SCHLOSS NIEDERWEIDEN

ONLY THE GARDEN AND THE GARDEN CAFÉ ARE CURRENTLY WHEELCHAIR-ACCESSIBLE!

[www.schlosshof.at](http://www.schlosshof.at)

# W I E N

### SCHLOSS ESTERHÁZY (ESTERHÁZY PALACE)

7000 Eisenstadt, Tel. +43 2682 / 63004-7600, January 1–March 31 and November 4–December 31: Fri–Sun & public holidays 10:00–17:00, April 1–April 30 and October 1–November 3: Mon–Sun 10:00–17:00, May 1–September 30: Mon–Sun 10:00–18:00, December 25 and 26 closed.

Main entrance (double swinging doors), ticket sales: 3 steps. Side entrance (double swinging doors: width 120 cm) no steps, ramp available (width: 450 cm). Wheelchair access to the exhibition rooms. Wine museum: 21 steps (vaulted cellar). 2 parking places for visitors with disabilities. Wheelchair-accessible restroom, 5 wheelchair seats in the Haydn Room (reservation required), 50% discount on admission price, seeing-eye dogs permitted.

[www.esterhazy.at](http://www.esterhazy.at)

### SCHLOSS LACKENBACH (LACKENBACH PALACE)

7322 Lackenbach, Museum Schloss Lackenbach, Tel. +43 2619-20012, April 1–June 30 & September 1–December 17: Fri–Sun & public holidays 09:00–17:00, July 1–August 31: Mon–Sun 09:00–17:00

Main entrance (double swinging doors), cafeteria (automatic sliding doors). Large museum room and event rooms are wheelchair-accessible, wheelchair-accessible restroom available, seeing-eye and therapy dogs permitted, 50 % discount on admission price.

[www.esterhazy.at](http://www.esterhazy.at)

### BURG FORCHTENSTEIN (FORCHTENSTEIN CASTLE)

7212 Forchtenstein, Tel. +43-1-2626-812 12, April 1–October 31 daily 10:00–18:00, November 3–December 17 and January 6–March 31: winter castle tours only Friday–Sunday at 11:00, 13:00 and 15:00

Main entrance: 3 steps (double swinging doors, automatic sliding doors), wheelchair-accessible restroom and restaurant, seeing-eye and therapy dogs permitted, 50 % discount on admission price

[www.esterhazy.at](http://www.esterhazy.at)